



AGENDA ITEM: 17 appendix

CABINET: 19 January 2010

**EXECUTIVE OVERVIEW AND
SCRUTINY COMMITTEE:
4 February 2010**

COUNCIL: 24 February 2010

Report of: Assistant Chief Executive

Portfolio Holder: Councillor D Westley

**Contact for further information: Peter Hamlin (Ext 5268)
(E-mail: peter.hamlin@westlancs.gov.uk)**

SUBJECT: CORPORATE SUITE OF PERFORMANCE INDICATORS 2010/11

Borough wide interest

1.0 PURPOSE OF THE REPORT

1.1 To seek approval for a draft Suite of Performance Indicators for reporting and publication for 2010/11.

2.0 RECOMMENDATIONS TO CABINET

2.1 That the draft Suite of Performance Indicators 2010/11(attached, Appendix A), be approved as being most important in terms of achieving the Council's Vision and Priorities.

2.2 That the indicators specified in the final column should make up the suite of "Key PI's" reported to Members each quarter.

2.3 That call-in is not appropriate for this item as the report is being considered at the next meeting of Executive Overview & Scrutiny Committee on 4th February and Council on 24th February 2010.

3.0 RECOMMENDATIONS TO EXECUTIVE OVERVIEW AND SCRUTINY COMMITTEE

3.1 That the draft Suite of Performance Indicators 2010/11 (attached, Appendix A), be noted and agreed comments be considered by Council on 24th February 2010.

4.0 RECOMMENDATION TO COUNCIL

4.1 That, subject to Cabinet and consideration of any agreed comments from Executive Overview and Scrutiny Committee, the Suite of Performance Indicators set out in Appendix A be approved and adopted for reporting in 2010/11.

5.0 BACKGROUND

- 5.1 The Council has, under its statutory duty, reported annually on Best Value Performance Indicators (BVPI's) since June 2000. In April 2008 *Best Value Performance Indicators* were replaced with a new suite of *National Indicators*.
- 5.2 As part of the process of introducing the NI's in 2008, we went through a process of vastly reducing the number of PI's which would be published in the Corporate Performance Plan each year and reviewing the most appropriate indicators to monitor quarterly.
- 5.3 Attached at Appendix A is the draft list of indicators for 2010/11. It is proposed that all these indicators would be published in the Corporate Performance Plan issued in July 2011. The final column of the list highlights the proposals for the quarterly indicators for monitoring in 2010/11.
- 5.4 A number of NI's which the Borough Council has a responsibility for are now included within the Lancashire Local Area Agreement. Given the importance of being able to show that we are supporting the Local Area Agreement both to partners and also within the new Comprehensive Area Assessment regime it has been noted which indicators are included in the LAA.
- 5.5 These "LAA Indicators" together with those performance measures having a direct relationship to the "Key Objectives" in the accompanying Corporate Priorities report are seen as "key". Therefore, where figures can be provided throughout the year they are recommended as the 2010/11 Quarterly Indicators.
- 5.6 The other new "key" indicator recommended for inclusion in the quarterly and annual PI suite is WL 114 *% of LA properties with a gas service certificate outstanding*. This was seen as a critical "health and safety" indicator when the Audit Commission inspected the Housing service earlier in 2009 and the failure to monitor and manage at a corporate level was raised as a weakness in their subsequent report.
- 5.7 It will be noted that there are a number of PIs that would no longer be reported quarterly to Members but will be included in the annual report. It is recognised that managerially these will continue to be of high importance and members would be able to obtain figures upon request.
- 5.8 The indicators in the table at appendix B are those which are included in the 2009/10 monitoring regime and are now being recommended for deletion. Explanations have been provided within the table as to why it has been suggested they be removed and/or replaced with other indicators.

6.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

- 6.1 The information set out in this report aims to help the Council to improve service performance and is consistent with the Community Strategy aim of making local services amongst the best in the country.

7.0 FINANCIAL AND RESOURCE IMPLICATIONS

7.1 There are no financial or resource implications arising from the recommendations within this report.

8.0 RISK ASSESSMENT

8.1 Monitoring and managing performance information data helps the authority to ensure it is achieving its objectives and reduces the risk of not doing so.

9.0 CONCLUSIONS

9.1 The proposed revisions to our suite of performance indicators provide balanced coverage of our corporate priorities.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

Appendix A – Draft suite of performance indicators 2010/11.

Appendix B – List of 2009/10 performance indicators recommended for deletion.